

November 2025 Product Update

Agenda

Housekeeping

Microsoft Known Issues

akoyaGO (non-accounting) Enhancements

GOapply Enhancements

akoyaGO with Accounting Enhancements

Business Central Enhancements

GOfund Enhancements

GOdonate Enhancements

Where Can I Find Release-Related Resources?

<https://gosupport.powerappsportals.com>

- Release Notes
- Updated Documentation
- Recording of this Session





Housekeeping



Keep an eye on “Announcements”

Utilize GOSupport announcements to keep up to date on these items between product updates.



Microsoft Email Re: “extension isn’t compatible”

Subject: Modify your extension so it’s compatible with the version 25.0.23364.24052

If the extension in reference is “akoyaGO” – you do not need to worry about this – akoyaGO has it covered!

- Microsoft no longer supports embedding dynamic links in Email Templates. This includes some of the links in GOapply emails. akoyaGO is investigating a long-term fix for this issue.

Microsoft bug regarding email templates



- Users have reported that date fields within the CRM are not working as expected. This occurs when a date is selected using the calendar selector and upon save, users notice that the date reverts to the date prior to what was selected.

Microsoft bug: Date picker fields reverting intermittently



akoyaGO Enhancements

Events and Event Attendees tables, previously accessible only to accounting users, are now enabled for non-accounting clients.

akoyaGO now supports embedding subgrids of child records directly into letter templates.

For example, a Request letter can now directly include a list of associated payments. This enhancement preserves the detailed insights users require while maintaining best practices for document generation.

Insert merge fields such as "**SubgridView:View1**" in the Word document.

Upload the template file and configure the subgrid settings including the related table, view selection, border display, and header options.

Preview the final document to ensure correct subgrid rendering.

GOapply Enhancements

Added two new settings on Review Group table:

- Allows reviewers to download attachments associated with their Review Group Applications
- Allows reviewers to download a copy of the Applicant's submitted PDF

In Progress Matched Scholarships Submitted Opportunities Review

Request#: 000182 Title: check pdf font Requested Amount: \$56

Application Attachments Reviewer Comments

Attachments

702b9dce-e900-42da-a115-18993fd9f460.jpg
akoya_goapplystatustrackingattachments

702b9dce-e900-42da-a115-18993fd9f460.jpg

Download

Total Pages: 1 - 100% + Fit Width Actual Size

Review Group

General Form Editor Settings Staff Attachments and Comments

Show Other Reviewers Comments Yes

Show Mark for Conflict of Interest Yes

Scoring Type Sum (total score)

Enable Review Download Yes

Allow Individual Attachment Downloads Yes

GOapply Enhancements

A new report, "GOapply Review Responses by Reviewer", has been introduced. This out-of-the-box report allows viewing of all responses from a single reviewer, providing an organized format to assess application scoring.

Premapped multiline questions in **Simple Form Builder** previously accepted only single-line input. We've added a new **"Comment"** question type with expandable, mappable multiline fields using SurveyJS logic.

In the Simple Form Builder, when a mapped question is dragged in, both the question name and title now default to the CRM field label. This eliminates the need for manual renaming, ensuring consistency and productive form configuration.

akoyaGO with Accounting – Enhancements

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For example, a Request letter can now directly include a list of associated payments. This enhancement preserves the detailed insights users require while maintaining best practices for document generation.

akoyaGO with Accounting Enhancements

Insert merge fields such as "**SubgridView:View1**" in the Word document.

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Preview the final document to ensure correct subgrid rendering.

akoyaGO with Accounting – Enhancements

To better reflect real-world refund scenarios, initiating a refund (for gift or request payments) now defaults the refund (or reversal) date to the current date instead of carrying forward the original posting date.

A new field termed "Fund Acknowledgment Name" has been added on the Request Payment form. This field automatically populates with "Anonymous" if the source fund or request is marked as anonymous; otherwise, it displays the official Fund Formal Name. This was created to simplify the process of dynamically generating award letters.

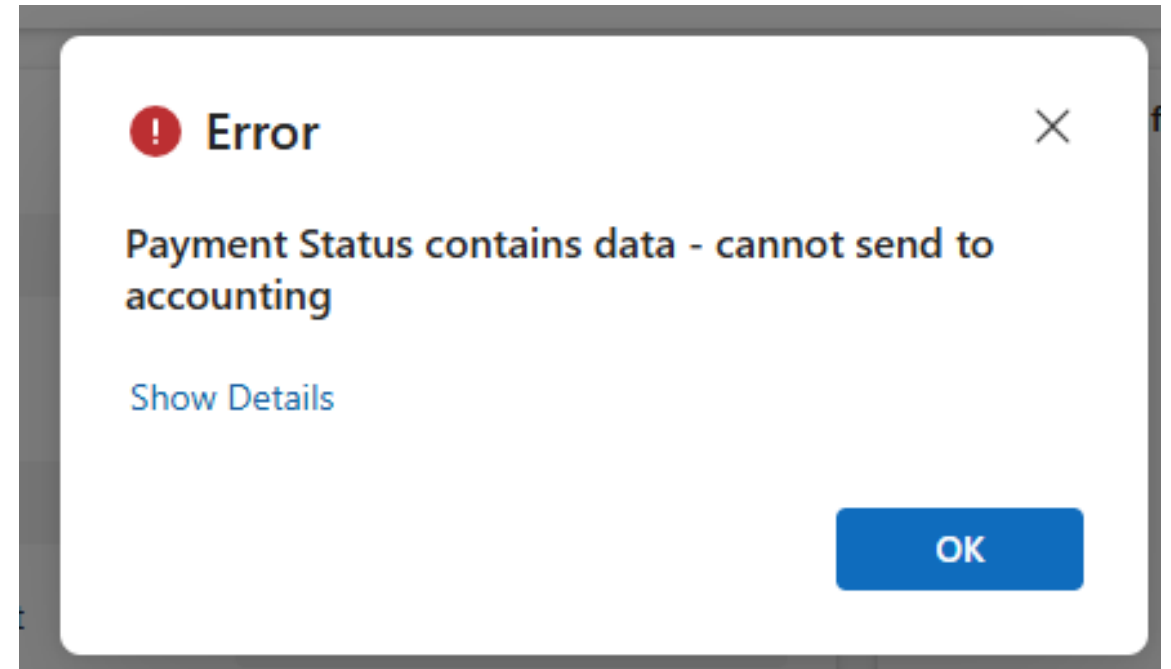
akoyaGO with Accounting – Enhancements

Send to Accounting

Request Payment Send to Accounting

Interfund Grant Send to Accounting

- We have updated the above-referenced workflows to restrict sending payments to Accounting unless the Payment Status is either blank or “Error”. This fix prevents reprocessing of payments and applies to all payment types.



akoyaGO with Accounting – Enhancements

We have streamlined the process for managing organizational donors. When the Donor Constituent is changed on the Donor form, the Primary Contact field now automatically populates from the associated constituent record if it is blank. This enhancement retains the flexibility for users to modify the Primary Contact field as needed.

The CRM merge process has been updated to handle scenarios where only one record is coupled to Business Central. The new logic supports flipping constituent numbers when necessary, and cancels merges when duplicate key conflicts are detected.

Business Central – Enhancements

The system now enforces uniqueness on the Constituent Number and Contact Number. This prevents issues related to duplicate contact numbers, ensuring accurate linking and record identification.

A new "Create Payment" button has been implemented in the Vendor Ledger Entries area. This feature aggregates custom attributes such as Applies-to Doc No, Gift/Request, Payment No, Posting Description, and Memo. Additionally, if the payee is not verified via GOVerify, an error message is triggered.

GOfund Enhancements

A new field has been added to the Contacts module to capture the last sign-in date for GOfund users. This feature is designed to help foundation staff better manage their communications and tailor engagement strategies based on user activity.

Donor Portal Connections view now contains "Last GOfund Sign In" column which indicates whether/when a GOfund users has signed in based on GOfund Log data. This improvement is designed to help administrators easily identify which users have not yet completed their sign-in process after receiving an invitation email.

The GOfund Gift and Grant History views have been refined to exclude records where the Payment Status is either "Error" or "Reversed." This results in a clearer and more reliable financial history display.

We have improved the way recurring gift transactions are managed when errors occur. Now, if a transaction fails and shows an "Error" status, it won't be retried automatically. Instead, staff members can choose from the following options:

- **Retry Now:** This option retries the transaction immediately.
 - **Retry at the Next Occurrence:** This option retries at the next occurrence date and updates the status back to active or something other than error.
- These changes ensure that the foundation staff has control over when charges are made, preventing any unexpected transactions for donors.

For recurring gifts that result in an error, error details are now captured in a dedicated field and displayed to the donor.

- This enhancement ensures donors are well-informed about any issues and can take appropriate action more promptly.

Thank you!

Don't forget to clear your
cache next Friday Morning
(11/21/25) to ensure you
receive all the updates!

akoyago